

September 25, 2005



The Traboulay PoCo Trail is an excellent setting for a quiet walk. Port Coquitlam celebrates its network of trails and waterways at the Rivers and Trails Festival today. For more information visit www.portcoquitlam.ca.

A Message from the Mayor

This year, the approach of fall has given Port Coquitlam residents more reason than ever to honour our local heroes, and to reflect on the safety of our families and community.

September in Port Coquitlam always means the Terry Fox Run - a chance to honour a young hometown hero who galvanized the country with his spirit, his determination and his dream of finding a cure for cancer. This year's Hometown Run was particularly special, as it marked the 25th anniversary of Terry's Marathon of Hope. More than 10,000 people turned out September 18 to celebrate Terry's legacy, in addition to the hundreds who took part in the 25-day lead-up to the run.

To celebrate this year's special anniversary, the City invited the community to walk or run 5,373 kilometres to match the length of Terry's epic run in 1980. Thanks to the enthusiastic response from walkers and runners, we reached our goal in less than two weeks.

With November around the corner, Port Coquitlam will soon be celebrating hometown heroes of another kind - our veterans. This year has been declared the Year of the Veteran to recognize the 60th anniversary of the end of the Second World War. To mark the occasion, we will be dedicating and renaming the park in front of City Hall Veterans Park in November. I'd like to invite the whole community to join in our Remembrance Day services November 11 at Wilson Centre and in the newly renamed Veterans Park. It will be a wonderful way to celebrate, honour and remember the sacrifices our veterans made for us.

Recent world events, from wars to weather, present a sobering view of the devastation that can change our lives and community with little warning. I extend my heartfelt sympathy to those affected by these tragic events. At the same time, though, we have received a wake-up call. We need to ask ourselves what we can do to better prepare our community for a disaster. Our top-notch emergency preparedness program team is certainly trained and ready, but more can always be done. I encourage local residents

to help our community be prepared, either by volunteering for the emergency preparedness program or by taking the free emergency preparedness courses that are offered throughout the year.

Community safety is a top priority for the City, and that includes safety from crime. This year, City Council committed its largest-ever single funding increase to policing resources: \$673,000. Our partnership with the local RCMP detachment will ensure that Port Coquitlam's issues and priorities are addressed as it moves forward with its proactive Crime Prevention Strategy.



We all want Port Coquitlam to be a safe community, a livable community and a community to be proud of. As residents, it's your duty to help select the government that you feel will help achieve this. On November 19, Port Coquitlam residents will have the chance to elect their City Council members and School Trustees. Please take part. This is an important democratic process - your vote counts.

Of course, voting in municipal elections is just one way to make a difference and to help shape your community. Throughout the year, Port Coquitlam offers a number of public input options, emergency preparedness courses and volunteer opportunities. You can also keep tabs on the City's website at www.portcoquitlam.ca for regular updates on what's going on in Port Coquitlam and to learn about the programs and services we offer to our residents.

Be informed. Get involved. Have a voice in the issues and initiatives that affect our City - your home.

Scott Young
 Mayor

Coast Meridian Overpass will ease bottlenecks

The long-awaited Coast Meridian Overpass project, which received final approval from the TransLink Board on September 21, will significantly improve transportation both within Port Coquitlam and throughout the Northeast Sector.

Planned for completion by the end of 2007, the Coast Meridian Overpass project (CMOP) will extend Coast Meridian Road over the Canadian Pacific Railway (CPR) yard and connect to a widened and signalized Broadway Street/Kingsway Street intersection. Modifications to the Lougheed Highway/Coast Meridian Road intersection are also planned.

About the Project

Development of the concept designs began in 2001, but the project's history dates back decades. Discussions about an overpass crossing the CP Rail yards began as early as 1913. Regional plans in 1980 identified the Coast Meridian alignment, which was included in Port Coquitlam's Official Community

Plan in 2000, followed by its 2000 Master Transportation Plan and 2002 Strategic Plan. In 2003, the Northeast Sector mayors identified the route as an essential transportation link.

Today, each rush hour in Port Coquitlam confirms the need for the CMOP. As the area's population grows, so too do the traffic backups at the two current bottlenecks - the Lougheed Highway's intersections with Shaughnessy Street and the Mary Hill Bypass. At certain times of the day, the two halves of Port Coquitlam are as remote from each other as two different communities. And when one of the two existing north-south routes is closed - as Shaughnessy Street was during January's landslide - emergency responders can be blocked and traffic can be snarled for hours. This situation will be exacerbated by residential development on Burke Mountain.

The CMOP will bridge the north and south sections of Port Coquitlam, diverting a significant

amount of traffic away from Shaughnessy Street and the Mary Hill Bypass/Lougheed Highway intersection. Without the overpass, forecasts for 2021 show that congestion on the Lougheed Highway corridor and Mary Hill Bypass will reduce traffic movement by 20 to 30 per cent.

On a regional basis, the overpass will provide an important link between the Northeast Sector and Trans Canada Highway via the Mary Hill Bypass. TransLink's approval of this project underscores the importance of the CMOP to the regional transportation network. Motorists are feeling the pinch; according to an Ipsos Reid survey released by TransLink earlier this month, traffic remains the number one issue for Greater Vancouver residents. The results reaffirm the top objective of Port Coquitlam's 2002 Strategic Plan - to improve mobility and access. The CMOP is undoubtedly a local priority, but at the same time, TransLink's participation relieves much of the cost burden from local taxpayers.

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Machines help Port Coquitlam voters November 19



The ballots for Port Coquitlam's new automated voting machines will require voters to fill in a gap in a broken arrow.



High-density development to create a more vibrant core

Like many other Lower Mainland communities, Port Coquitlam has experienced a significant amount of new residential development in the last several years, including both single-family homes and multi-family projects such as apartment buildings, stacked townhouses and rowhouses.

This new multi-family residential development is taking place in several strategic areas of the City that are designated for higher-density housing in the Official Community Plan (OCP), such as north-side areas that are close to schools, parks, commercial services, public transit and transportation corridors.

You'll also see a significant amount of this new multi-family development is also occurring in downtown, the area that is designated for the highest amount of new residential density. One very visible project includes twin apartment complexes at the corner of Shaughnessy Street and Wilson Street. It's designed to be a landmark development, forming a unique entrance to the heart of Port Coquitlam's downtown.

City staff has also recently brought forward an application for the comprehensive

redevelopment of the Golden Ears Hotel. This exciting project proposes to redevelop almost the entire block between Elgin Avenue and McAllister Avenue to include commercial services and retail, offices, and over 130 residential units.

The City is doing its part to help promote the exciting changes in the downtown; both these projects included the sale of City-owned property. In addition, last spring the City initiated the rezoning of 271 single-family-zoned downtown properties to ensure they conformed to the high-density designations in the OCP and the Downtown Plan.

Higher-density development benefits our community in a multitude of ways. For example, it offers new and existing community members new housing and lifestyle choice, and also helps the City achieve its population growth targets while maintaining local and regional goals of economic, social and environmental sustainability. New residential development in the downtown will also stimulate economic growth, resulting in new commercial and mixed-use developments, enhanced civic services, a wider selection of retail and service enterprises and a more vibrant city core.

Local residents will be using automated voting machines when they cast their ballots at the province-wide municipal elections on November 19, 8 a.m. to 8 p.m.

Port Coquitlam voters select a mayor, six councillors and two school trustees at the general local elections, which are held every three years and are coordinated by the City's Corporate Office.

New at the polls this year will be automated voting machines, which will help reveal the election results sooner. The machines quickly and accurately tabulate the votes, eliminating the manual counting that took hours in the past. As well, they immediately give notice of spoiled ballots, giving voters an opportunity to re-cast their vote.

The new machines also use a special ballot. Instead of marking an X next to the candidates' names, voters will fill in the gap in a broken arrow. Qualified and knowledgeable election staff will be at all polling stations to assist anyone who isn't familiar with automated voting machines.

Voter registration

Not sure if you're registered to vote? If you voted in the spring provincial election, you probably are – anyone registered as a provincial voter as of June 2005 is automatically placed on the City's voters list.

Residents who are not registered yet can do so before September 27 at the Corporate Office (information below) or on election day at the polling station if they meet the following criteria:

- Canadian citizen
- At least 18 years of age
- A B.C. resident for at least six months
- A Port Coquitlam resident for 30 days immediately preceding the election

Port Coquitlam property owners who live elsewhere may also vote in local elections, if they meet the top three criteria listed above. Non-resident property electors must also submit a Non-Resident Property Elector Consent Form – available from the Corporate Office. As well, if more than one person is registered on the property's land title, they must receive written consent from the majority of the registered owners.

Candidate information

Want to run for council or school board? Nomination of candidates takes place from 9 a.m. October 4 to 4 p.m. October



14. Forms are available through the City's Corporate Office. Those elected to local office are expected to serve a three-year term that officially begins on the first Monday of December.

To run for office, you must be a Canadian citizen, at least 18 years old on election day, have lived in BC for at least the last six months and have not been disqualified from voting in a BC local election. You do not have to live in a jurisdiction to run for office there.

Polling stations

This year's polling stations will be at the following locations:

- Blakeburn Elementary School, 1040 Riverside Drive
- Castle Park Elementary School, 144 Confederation Drive
- Cedar Drive Elementary School, 3150 Cedar Drive
- Elks Hall, 2272 Leigh Square (new downtown poll)
- Irvine Elementary School, 3862 Wellington Street
- Kilmer Elementary School, 1575 Knappen Street
- Kwayquitlam Middle School, 3280 Flint Street
- Westwood Elementary School, 3610 Hastings Street

There will also be special polling stations on November 19 at Hawthorne Lodge and Mayfair Manor for staff and residents of these facilities.

Advance voting will take place at Elks Hall, 2272 Leigh Square on November 9 and 16 from 8 a.m. to 8 p.m.

More information

For more information, contact the City's Corporate Office, in person (3rd floor, City Hall, 2580 Shaughnessy Street), by calling 604.927.5421 or by emailing corporateoffice@portcoquitlam.ca. Information is also posted at www.portcoquitlam.ca

Veterans Park named to honour heroes

The City of Port Coquitlam holds its veterans in the very highest esteem and is proud, every year, to join Royal Canadian Legion Branch 133 in hosting Remembrance Day services on November 11.

Each year, the outdoor portion of our services is hosted in the picturesque park in front of City Hall that is home to a cenotaph honouring the City's World War I, World War II and Korean War veterans.

In recognition of the Year of the Veteran this year, the City will be dedicating and renaming City Hall Park to Veterans Park, in addition to the traditional Remembrance Day service on November 11.

It's important to honour our veterans and their service

each year, and 2005 is especially meaningful because it marks the 60th anniversary of the end of World War II. Please join us on November 11 as we remember and pay tribute to the valour, honour and sacrifice of our veterans.

The Remembrance Day Service will be from 9:30 to 10:30 a.m. at Wilson Centre, 2150 Wilson Ave. Following the service, veterans and members of the Royal Canadian Legion will lead a parade to the newly renamed Veterans Park (2580 Shaughnessy Street) along Wilson Avenue to Shaughnessy Street. The Cenotaph Remembrance Service begins at 11 a.m.

For more information, visit www.portcoquitlam.ca or call Royal Canadian Legion Branch 133 at 604.942.8911.



World War II veteran Ralston Rabey is shown at the Cenotaph in the newly named Veterans Park at Port Coquitlam City Hall.



Automated solid waste collection creating a buzz

Port Coquitlam's successful automated solid waste collection program is attracting attention from other communities.

Since its introduction in Port Coquitlam last year, the cities of Vancouver, Prince George and Kamloops have initiated similar programs. In addition, other cities – including North Vancouver, Saanich, Lethbridge and Calgary – have requested our studies and implementation programs. Representatives from these cities had heard our program was implemented seamlessly.

We've also received media attention. CBC Radio Canada presented a segment earlier this year on the City's automated program and its benefits, which include improved service, reduction of worker injuries and environmental benefits.

Did you know?

- The automated solid waste program has eliminated all worker injuries associated with the collection of garbage since it was implemented.
- In 2004, garbage to the landfill was reduced by 8.5%, recycling diversion was increased by 28%, and green waste was increased by almost 51%. Diversion trends in 2005 are comparable and improving.

This year's program includes a local drop-off site: Happy Stan's at 1603 Langan Avenue. The site accepts all recycling materials accepted by the City's program, as well as appliances and computers.

Watch for the 2006 Collection Calendar coming in November!

City Grow Operation Bylaw - what every landlord should know

If you rent or lease a property in the City of Port Coquitlam, you should be aware of a recently adopted City bylaw that will affect landlords interested in protecting their investment.

The City of Port Coquitlam's new Controlled Substance Nuisance Bylaw specifically prohibits the cultivation of marijuana plants or the production of amphetamines or other controlled substances (referred to in the bylaw as "Grow Operation"). Further, it permits the City to charge property owners for the full costs related to responding to the grow operation, and to give them significant fines.

The bylaw defines the recoverable costs very broadly – they include all direct and indirect costs, specifically including all police costs associated with inspection, investigation and/or remediation, as well as firefighting costs if a fire resulted from the grow operation. Typical costs for these services are more than \$5,000, and fines may range as high as \$10,000 a day for each offence under the bylaw.

If a grow operation is discovered, a 'No Occupancy' sign will immediately be posted on the property and will remain until a series of City remediation

requirements are completed.

Owners and landlords who report grow operations to the City do receive a break, however. Under the bylaw, if an owner or their agent reports a grow operation to the City within 48 hours of discovering it, the City will waive the recoverable costs, with the exception of inspection fees – that is, provided the police have not already discovered the grow operation.

Given the significant potential costs, it is in the best interests of landlords to exercise their rights to inspect their rental and leased properties. If you suspect a grow operation is present, please contact the RCMP Coquitlam Detachment at 604-945-1550 and also advise the City Hall Building Division at 604-927-5444.

A copy of the Bylaw, and other relevant information, can be obtained from the City's website at www.portcoquitlam.ca [/Home Page/City Hall/Bylaws/Controlled Substance Nuisance Bylaw (Grow Operation Bylaw)], or by contacting the Corporate Office at 604-927-5421.

Grow operations have a significant financial impact and pose significant risks to health and safety. It is up to all of us to work together towards the elimination of grow operations in our community.

Overpass should be completed by 2007

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Impact and costs

The project's conceptual design phase is now complete, following a public consultation process that included the creation of a Mitigation Impact Task Force. As a result, the plans have been adjusted to mitigate the impact on the neighbourhood – including a change in alignment. The ramp structure was pulled back by 140 metres, from Angelo Avenue to Gillespie Place, to significantly reduce the visual, noise and lighting impact on properties along Coast Meridian Road.

Other issues identified by the Mitigation Impact Task Force are now being addressed by City reviews that are examining north-area and south-area neighbourhood access and circulation, as well as traffic noise along Coast Meridian Road.

The City recognized that while the CMOP is necessary for the greater good of the community and region, some residents could be adversely affected by the project. That is why it has taken these extraordinary steps to address local residents' concerns.

The mitigation efforts have added to the project costs, however. The City's due-diligence work, which has included a value-engineering process, places the current project cost estimate at \$87.5 million.

Factors affecting the final cost will depend on the tendered price for construction and other issues, including:

- Changes to the initial concept design to accommodate local concerns;
- Continually rising construction costs in the Lower Mainland, driven by soaring steel prices and demand for labour;
- Impact of the overpass on CP Rail operations;
- Potential impact on businesses;
- Property acquisition for the statutory right-of-way over the CP Rail yard;
- Ongoing refinements of the project scope; and Potential soil remediation.

Following the TransLink Board's Special

Project Approval on September 21, TransLink will fund \$60 million of this cost through its Three-Year Financial Plan and Ten-Year Outlook Plan. These regional funds are a boon to Port Coquitlam.

Port Coquitlam will fund its share, currently \$27.5 million, from Development Cost Charges (DCCs) and reserves (savings accounts created by specific types of revenue).

Developers doing business in Port Coquitlam pay DCCs to the City, which applies them to projects that benefit the community. In the last decade, the City has accumulated enough DCCs to cover two-thirds of Port Coquitlam's share of the estimated CMOP costs.

The City's share of these costs will be paid in this manner:

- \$17.5 million from DCCs
- \$1.4 million from the Major Transportation Capital Reserve
- \$8.6 million from the Land Sale Reserve

To ensure the cost-effectiveness of this project, the City has committed to an ongoing comprehensive and extensive value-engineering review of all components of the project.

Next steps

Following TransLink's approval, one of the City's first tasks will be to finalize agreements with CPR regarding the aerial right-of-way and the placement of overpass supports through the rail yard property.

City staff will also start to seek a qualified proponent to prepare the detailed construction design based on the established alignment. The City expects to put the project to tender in early 2006.

Ongoing public consultation is also a priority. The City will continue to communicate with affected residents about mitigation measures, and will establish mechanisms to ensure residents are kept informed about the project status, impacts and other news throughout the planning and construction phases.

Volunteer: Give a Little – Get a Lot!

Want to make a difference in your community? The City of Port Coquitlam offers a wide range of volunteer opportunities for people of all ages, skills, interests and availability.

Volunteering is a great way to get involved with the community, gain experience, share your skills and talents, and meet new people. Opportunities include advisory committees, arts and culture, sports and leisure, emergency preparedness, events and programs for children, youth and seniors.

For more information, visit www.portcoquitlam.ca or call the Volunteer Services Program Coordinator at 604-927-7935.

2006 Boards and Task Forces

City Council is accepting applications

from Port Coquitlam residents interested in serving as a volunteer citizen advisor, board member or task force member in 2006. Current volunteer opportunities include:

- Board of Variance
- Canada Day Task Force
- Environmental Protection Committee
- Joint Family Court and Restorative Justice Committee
- May Day Task Force
- Parks and Recreation Committee
- Youth Advisory Committee

Volunteer Application should be submitted to the Mayor's Office by Friday, October 28. Applications and more information are available at www.portcoquitlam.ca, from City Hall (2580 Shaughnessy Street) or by calling 604.927.5410.

Be bear aware and stay safe

Port Coquitlam's forests, rivers and meadows are home to a variety of wild-life, including bears. It's important to minimize human contact with bears, for their safety and for ours.

Human-bear encounters can happen in forested residential areas and on walking trails. As recently as September 8, a bear was spotted along the Traboulay PoCo Trail near DeBoville Slough.

Trail users are advised to watch for and be cautious around bears and wildlife. Keep dogs leashed and under control and use a bear bell or make noise to prevent bear encounters. If you do come across a bear, slowly back up while talking to it.

Most bear sightings do not require reporting. However, if you see a bear eating garbage or behaving aggressively towards people or pets, call the Provincial Conservation Officer at 1-800-663-9453. Alternatively, if you see a person being attacked by a bear or in immediate danger of serious harm that cannot otherwise be averted, dial 9-1-1 for RCMP response. In addition, if you observe a bear on Port Coquitlam's trails or in its parks, please call 604-927-5480.



For more information, visit www.bearaware.bc.ca

Trained and ready for emergencies

Ever wondered what would happen if a disaster strikes in Port Coquitlam? Rest assured that the City's team of Emergency Preparedness volunteers would immediately spring into action.

In the case of a major emergency, such as an earthquake, the City's 63 active Emergency Preparedness volunteers would assist the City of Port Coquitlam's Emergency Coordinator's Office. One role for these volunteers is with Emergency Social Services, which assists with the emotional and physical needs of evacuees and response workers on a short-term

basis (generally 72 hours).

Residents interested in joining the City's Emergency Preparedness Team are asked to contact the City Emergency Coordinator's Office at 604.927.5466.

Local citizens should also be prepared to help themselves. Free community courses are offered throughout the year, with topics including Personal Family Preparedness, Rapid Damage Assessment, Basic Fire Suppression, First Aid Awareness and Basic Light Urban Search and Rescue. For information or to register, call 604.927.5466.

Busy fall planned for Meth Watch program

Port Coquitlam's Meth Watch program is still going strong, thanks in part to its dedicated business members.

Started in July, Meth Watch aims to raise awareness about the dangers of methamphetamine – or Crystal Meth – use and to help prevent the theft or illegitimate sale of the household products used to make it. These include pseudoephedrine products (such as some cold drugs), rubbing alcohol, iodine, drain cleaner, paint thinner and matchbooks.



Partners in the program include the City, RCMP and Community Police Office, Fire Department, local businesses and citizens.

The 20 participating businesses have implemented the program and trained their employees. Their included reduced

traffic from customers purchasing these products and several follow-up calls from Community Police volunteers. The College of Pharmacists also recognized the involvement of a local pharmacy.

The business members are now organizing a forum for those dealing with the meth problem in the Tri-Cities, and are also planning school presentations.

For information about Meth Watch, contact the Community Police Office at 604-927-2383.

Business Hours 8:30 am to 4:30 pm, Monday to Friday, excluding statutory holidays

A City Services Directory and detailed contact information can be found on our website at www.portcoquitlam.ca.

Contact Us

Port Coquitlam City Hall
2580 Shaughnessy Street
Port Coquitlam BC V3C 2A8
Tel 604.927.5411
Fax 604.927.5360
Email info@portcoquitlam.ca

Reducing crime in our community

A new partnership between the City of Port Coquitlam and the Coquitlam/Port Coquitlam RCMP is part of a plan to reduce crime and make the community safer.

The new Coordinated Enforcement Team (CET) – which partners the RCMP with various City departments – is one of several programs that employ the proactive policing practices of the RCMP's new Crime Reduction Strategy.

The CET team, which includes departments such as Bylaw, Fire Rescue and Building Inspections, shares information and resources to tackle problems in Port Coquitlam. Examples include "crack shacks," which are unsightly, condemnable buildings that are often havens for active criminals, as well as abandoned properties that have been taken over by squatters. Through the efforts of the CET, a number of these properties have been shut down and the City is working to have them demolished. Police have also been targeting these places and the people associated to them, resulting in a number of arrests and the recovery of stolen property.

The CET Problem Solving Team has also been involved in a number of matters that involve people with mental health issues and have created numerous repeat service calls. In these cases, the RCMP has taken its response a step further and ensured that other agencies do their part to address the issue in an effort to prevent its reoccurrence.

The CET is one example of the principles of the Crime Reduction Strategy in action. Other existing successful police operations in Port Coquitlam also use its proactive approach, including Meth

Watch, the Marijuana Enforcement Team and the Bike Squad.

A proven blueprint to reduce crime, the Crime Reduction Strategy is a natural evolution of existing successful policing activities. For example, it includes more fast-response, integrated crime-reduction teams that will be assigned flexible shifts, allowing them to use daily crime data to go after repeat offenders and crime hot spots. However, this targeted proactive policing will not significantly take away from activities related to community policing, community harm-reduction programs, fear reduction and general public safety programs.

A number of successful police operations in Port Coquitlam are good examples of what this strategy can achieve because they already use many of the principles in the strategy plan for Port Coquitlam and Coquitlam. They include Meth Watch, the Marijuana Enforcement Team (MET), the Bike Squad, and the newest crime-reduction team, the Coordinated Enforcement Team, or CET.

We are getting back to the basics of policing, with specific focus on initiatives that have a real impact on crime. Certain public relations initiatives and ineffective patrol strategies are being left behind in exchange for a renewal in targeting habitual offenders. The RCMP is concentrating on Port Coquitlam's south central and north side areas, but its work finds it in throughout the community, depending on the need.

Coquitlam/Port Coquitlam RCMP – working to make our communities safer.

Fire Prevention Week is Oct. 9-15

Candles are no longer used as a primary light source, but they are still a popular décor item. They are produced in all shapes, sizes and colours and can be found in practically all households.

Despite their appeal and popularity, however, candles are a serious fire hazard if not used properly. In B.C., candle-related fires are a year-round concern – and one that escalates during the winter months. As a result, our message for this year's Fire Prevention Week October 9 to 15 is: "It's Fire Prevention Week – use candles with care."

Use these safety tips to protect your family:

- Extinguish candles when leaving the room or going to sleep.
- Keep lit candles away from items that can catch fire.
- Place candles in sturdy, burn-resistant containers that won't tip over.
- Candle holders should be big enough to collect dripping wax.
- Don't place lit candles in windows where blinds or curtains may knock them over.
- Place candles in areas where children and pets can't knock them over.



- Never let candles burn down completely: extinguish within two inches of holder.
- Never leave children or pets alone in a room with lit candles.
- Do not allow children to light candles in their bedrooms.
- During a power outage, use candles with caution.
- Never use candles for light when fuelling equipment.
- Keep wicks short, trimmed to one-quarter inch.
- Do not use candles around flammable paint, paper or dried flowers.
- Install at least one smoke alarm on every level of your home.
- Test the smoke alarm monthly and replace the battery yearly.
- Practice your home fire escape drill.

Most people underestimate the speed and power of fire and smoke, so they grow complacent about fire safety. Let's not take fire for granted. Recognize that candles are a year-round concern for fire departments in British Columbia. We can keep our homes safe by using care and caution with candles.