

NEW SPRINKLING RESTRICTIONS BAN EVENING WATERING

New summer lawn sprinkling hours are now in place in Port Coquitlam, reflecting changes to sprinkling restrictions across the Metro Vancouver region.

The changes, which ban evening sprinkling, were introduced this spring and so may not be represented in the City's Waste Collection Calendar and other publications. The restrictions are intended to reduce peak water use

during the summer months, when demand is highest.

From June 1 to Sept. 30, residential sprinkling is allowed:

- Even numbered addresses: 4-9 a.m. Monday, Wednesday and Saturday
- Odd-numbered addresses: 4-9 a.m. Tuesday, Thursday and Sunday

Visit www.portcoquitlam.ca/sprinkling for more details.

MESSAGE FROM THE MAYOR



A lot of local governments tend to think in three-year increments, reflecting the space between municipal elections. Port Coquitlam has a history of long-term planning, and we continued this tradition June 13 with the adoption of our new Corporate Strategic Plan, called Vision 2020.

Replacing our 2002 Strategic Plan, this new long-range planning document outlines our community's vision for the future and will guide the City's decisions in the years leading up to 2020 (see story below for more details).

Our community will also continue to guide our decisions. As we implement the new Strategic Plan and go about our day-to-day business, we'll be looking to our residents and businesses for direction and input along the way. Over the past few years, it's been rewarding to see the increase in participation from the community as we've reached out to you in both the traditional ways and through our website and social media.

This fall we'll be asking for your input once again as we update our Master Transportation Plan. We've substantially completed the existing plan from 2001 – capped off by the opening of the Coast Meridian Overpass last March – and will be seeking your advice as we develop a new strategy for our roads, transit, pedestrian and cycling facilities.

As you'll read in this edition of *Update*, we've seen some significant changes and enhancements to our transportation network in recent years, and Council and staff are looking forward to working with the community this fall to plan for more improvements in the future.

Mayor Greg Moore

Green cart collection begins in multi-family complexes

Residents in 66 Port Coquitlam townhouses are now able to recycle their food scraps, after their complexes were the first to sign up for the City's Green Cart Program.

On April 18, Port Coquitlam became the first city in Metro Vancouver to offer curbside green cart collection to all multi-family homes, including condos, apartments and townhouses. All types of food scraps and food-soiled papers can go into the carts, along with yard and plant trimmings.

"We initially wanted to get involved for our landscaping waste – to minimize our green dump fees and the time transporting those materials," said Laura Nichols, president of a 25-unit co-op that recently signed up.

"Then when I heard about everything else that could go into the cart and how we could stop sending those items to the landfill, I got really excited about it. We're introducing it to our members and expect to see our use of our green carts go up and our garbage to go down."

So far, the City has received more than 20 inquiries from multi-family complexes interested in signing up for the Green Cart Program, which has helped single-family homes in the community divert 62 per cent of their household waste from the landfill and avoid \$82,000 in landfill disposal fees last year alone.

By comparison, multi-family homes in Metro Vancouver on average divert about 16 per cent from the landfill, mainly through recycling.

Signing up for the Green Cart Program is optional for



Close to half of what is typically thrown away can go into one of the City's green carts, now available to multi-family complexes.

multi-family complexes. Units in complexes that sign up for green cart collection will see a new charge on their annual property tax bill of approximately \$12 per year.

To help guide multi-family complexes through the sign-up process and provide information about the program, a Multi-Family Green Cart Handbook is available through www.portcoquitlam.ca/greencart and in printed format at City Hall (2580 Shaughnessy St.), the City Hall Annex (#200-2564 Shaughnessy St., next to the BMO), and the Operations Centre (1737 Broadway St).

New Strategic Plan will guide City decisions to 2020

Following seven months of consultation with the community, the City of Port Coquitlam has adopted a new Corporate Strategic Plan that will guide its decisions and actions to 2020.

City Council approved the Strategic Plan, entitled Vision 2020, on June 13. The long-term planning document replaces Port Coquitlam's first Strategic Plan, adopted in 2002.

The community was widely consulted during the development of the plan. The City received more than 1,300 responses from residents, businesses, stakeholder groups and City staff through opportunities such as an online survey and comment form, a statistically valid telephone survey, workshops, social media and an open house.

Emerging from the consultation was the following vision for Port Coquitlam: *Port Coquitlam is a happy, vibrant, safe*

community with healthy, engaged residents and thriving businesses, supported by sustainable resources and services.

In the years leading up to 2020, City policy, operations and financial decisions will be guided by a series of outcomes and directions in the plan that are designed to achieve the vision. The City will continue to seek input from residents and businesses as it implements elements of the plan.

Copies of the report and brochure are available at City Hall or at www.portcoquitlam.ca/vision2020.



2010 Annual Report now available for comment

The City of Port Coquitlam is inviting the community to review and comment on the 2010 Annual Report, which will be received for consideration by City Council on June 27.

The report, which includes the audited financial statements, provides a snapshot of the City's 2010 accomplishments and activities, along with a look at its plans for the next two years.

Copies of the annual report are available online at www.portcoquitlam.ca/annualreport or at City Hall.

What makes Port Coquitlam special?

New Heritage Resource Inventory underway

When the City's Heritage Strategic Plan was completed last year, it became clear that the 25-year-old heritage building inventory not only needed to be updated, but also expanded to include the special places that reflect the history of Port Coquitlam, such as historic trails, monuments and significant landscapes.

A new and comprehensive inventory of the City's heritage resources is now underway by a heritage consultant. To guide the review, a working group has been formed of residents interested in local history and members of the Port Coquitlam Heritage and Cultural Society.

Input from the community will be sought as the process unfolds. Residents will be asked questions such as: What places should be recognized by the City as important to our heritage? Where are the places that our pioneering or legendary residents may have lived or worked? What trees or monuments have special significance to you? Do you have any historic views you wish to see protected?

For details, visit the Heritage Resource Inventory page at www.portcoquitlam.ca/heritage, or contact Minhee Park, Planning Analyst, in the Planning Division at parkm@portcoquitlam.ca or 604-927-5249.

Get walking with new handbook

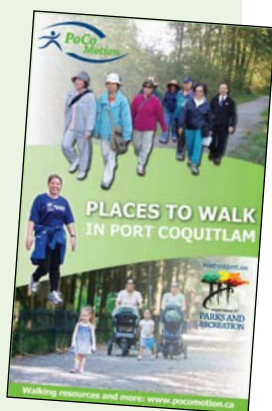
Port Coquitlam is a walker's paradise, whether you're looking for a leisurely walk or a more challenging trek. And there's no question that walking provides excellent low-impact exercise for people of all ages and is a great way to explore the community.

To encourage more residents to hit the trails, the City of Port Coquitlam has created *Places to Walk in Port Coquitlam*, a free booklet featuring 18 local walking routes submitted by residents and members of the City's free walking club.

Ranging from easy to advanced levels, the routes span the city and introduce walkers to terrain that varies from urban sidewalks and forest paths to dike trails with views of meadows and mountains. Each route in the handbook is illustrated with a map, photos, length, difficulty level, features and other details.

Printed copies of *Places to Walk* and other walking booklets are available at the Healthy Resource Centre at Hyde Creek Recreation Centre.

Visit www.pocomotion.ca to view a webpage with downloadable PDFs of the full booklet and individual walk routes, along with information about the walking club and other walking resources.



What are *you* doing this summer?



Join the City of Port Coquitlam for another summer of arts, culture and entertainment, brought to you by the annual Summer in the City festival. See what's in store: check out the listings below, pick up a booklet at City facilities and visit www.portcoquitlam.ca/arts.

Please note: Performers for outdoor concerts and films are subject to change. Check website for updates or call 604-927-8400.

CELEBRATE CANADA DAY! – Friday, July 1

Fishing Derby in Lions Park – 8-11:30 a.m.

Prizes and family fun, plus a pancake breakfast available on site from the Lions Club.

Canada Day Celebrations at Castle Park – noon-dusk

Opening ceremonies at noon followed by local

talent, cultural performances, displays, children's activities, music, food, a salmon barbecue and the fireworks finale at dusk. Shuttle available – parking restrictions in effect from 4-10 p.m.

Info: www.portcoquitlam.ca/canaday



PORT COQUITLAM FARMERS MARKET – Thursdays, 3-7 p.m. in Leigh Square

The Port Coquitlam Farmers Market runs every Thursday, 3 to 7 p.m. in Leigh Square until Sept. 15. Along with fresh vegetables, fruit, baking and crafts, there are interesting and exciting events and themes every week, along with children's activities and entertainment. Meet the people behind the foods and products, learn about their passions and support buying local! Info: www.haneyfarmersmarket.org

VILLAGE VIBE – Saturdays, 2-4 p.m. at Leigh Square

Enjoy free entertainment Saturdays at the Leigh Square outdoor stage all summer long at Village Vibe (formerly Live @ Leigh Square). Come out and support these volunteer performers and see local emerging talent.

MUSIC IN THE PARK – Sundays 2-4 p.m. at Lions Park

Throughout July and August, Music in the Park brings some of B.C.'s finest musical performers to Lions Park, playing a variety of genres. Free. *Note: Fair weather only. In the event of rain, concert may be cancelled.*

VISUAL ART EXHIBITIONS – at Leigh Square

Enjoy these exhibits this summer at Leigh Square, 2253 Leigh Square:

- July 1-31: *Our Animal Friends* – Silvina Lanusee and Raymond Chiu
- Aug. 5-Sept. 19 – *Pat Crucil Retrospective*

CINEMA UNDER THE STARS – Fridays at local parks

Our towering, 26-foot-tall silver screen will again be travelling around the City this summer. Pack a picnic, bring a blanket and round up some friends or family. Free.

- July 8*, 9:15 p.m. – Sun Valley Park (*Tangled*)
- July 22, 9:15 p.m. – Gates Park (*Blindside*)
- Aug. 5, 8:45 p.m. – Gates Park (*Avatar*)
- Aug. 19*, 8:45 p.m. – Centennial (*Footloose - TBC*)

In the event of rain, films are moved to the following Friday. Films are subject to change; call 604-927-8400 or check www.portcoquitlam.ca/arts for confirmation. Please note that some films are not appropriate for small children.

* *Come early to check out the Family Fun in the Park program! (see listing)*

FAMILY FUN IN THE PARK – Fridays

Active fun for the whole family:

July 8 – Sun Valley Park

- 6-7:30 p.m. – theme swim
- 7:30-9 p.m. – Children's activities in the park
- 9 p.m. – Cinema Under the Stars (*see listing*)

Aug. 19 – Aggie Park/Centennial Pool

- 6:30-8 p.m. – theme swim
- 8-8:30 p.m. – Zumba Dance for the whole family
- 8:30 p.m. – Cinema Under the Stars (*see listing*)

PLAYZONE – Tuesdays and Thursdays, 10 a.m. - 3 p.m.

Get out of the heat and enjoy this indoor fun playground at Port Coquitlam Rec Complex until July 28. Plenty of toys, games, ride-on toys and equipment for kids from toddlers to 10 years. Parents must accompany children and are responsible for supervising their children. For details, visit www.portcoquitlam.ca/playzone.

IN THE PARK – Mondays 3 p.m. at Lions Park

This free program brings neighbourhood kids together to play games in their parks. *Cancelled if raining hard.*

Leadership opportunities for youth

Port Coquitlam youth interested in gaining leadership skills have a number of opportunities available to them through the Youth Services program area, including the Railside Mentorship Program, the Volunteer Leadership Program and Port Coquitlam Teens Against Graffiti (TAG).

This summer, TAG will be out in the community removing illegal graffiti from buildings and other structures. Working with Community Policing and the local RCMP, TAG has removed hundreds of tags over the last two years. Participants receive a free t-shirt and the recognition of doing something positive for their community. TAG also supports art events and legal graffiti throughout the year.

For information about these and other youth programs, visit www.pocoyouth.com or contact Russ Brummer at brummerr@portcoquitlam.ca or 604-927-7981.



Experience it this summer!

Interested in signing up for a program this summer?

Check out the City's summer Leisure Guide, available at City facilities or www.portcoquitlam.ca/leisureguide.

Issued quarterly, the Leisure Guide is a comprehensive source of information about programs and other recreation services and offerings in Port Coquitlam.

Registration has already begun for summer programs. Sign up today at www.experienceit.ca!

WHERE DO YOUR PROPERTY TAXES GO?

The City of Port Coquitlam's 2011-2015 Financial Plan – which includes the 2011 budget and property tax rates – is guided by the financial goal of ensuring the sustainability of city services.

What that means is that all the costs of services are considered, and that funds are set aside for not only today's costs but for future replacement costs. It also means carefully considering each new expense, avoiding unnecessary debt, and "living within our means" – such as maintaining existing services at 2010 levels.

Some of the ways the City is working to achieve this goal:

- limiting the addition of new services or programs for the next five years,
- ensuring that all cuts made (or new revenue applied) to reduce taxes is sustainable for the long-term,
- saving for long-term needs such as infrastructure replacement, growth

and opportunities,

- pursuing new revenue sources to offset expenses, and
- maintaining transparency and accountability by keeping Council informed of progress and developments related to this goal.

With these measures in place, the City's goal is to continue to meet both the current and the future needs of the community.

Highlights of the 2011 budget include:

- maintaining 2009 garbage levy rates due to waste-diversion savings,

- inflationary increases to maintain services,
- continuing to set aside funds for future infrastructure replacement,
- completing the Pitt River Intertidal Habitat Project,
- completing upgrades to Broadway Street and Hyde Creek Rec Centre,
- facilitating development in the new Fremont Village and Dominion Triangle growth area, and
- renewing, replacing and repairing City infrastructure.

2011 taxes/levies for average single family home (assessed at \$465,984)

	2010	2011	\$ Change	% Change
Property Taxes	\$1,808.13	\$1,871.66	\$63.53	3.52%
Utilities				
Water Levy	\$334.00	\$368.00	\$33.50	10.18%
Sewer Levy	\$285.00	\$280.00	-\$5.00	-1.75%
Garbage Levy	\$176.30	\$176.30	\$0.00	0.00%
Total Utility Charges	\$795.30	\$824.30	\$29.00	3.65%

City of Port Coquitlam property taxes are due Monday, July 4, 2011

To avoid penalties, Port Coquitlam property owners must ensure their property taxes are paid by July 4 – even if they have not received a tax notice or in the event of postal delays.

Late payment penalties: A 5% penalty will be added to 2011 property taxes outstanding after July 4, 2011. A further 5% penalty will be applied after Aug. 15, 2011.

Extended hours at City tax office:
June 27-July 4: 8 a.m.-5 p.m.
 (closed July 1-3)

SIX WAYS TO PAY YOUR PROPERTY TAXES

1. PAY AT YOUR BANK

Save time. Pay your taxes and other bills while banking.

2. PAY BY PHONE OR INTERNET

Check with your bank or credit union to see if it offers this service. You can also claim your Home Owner Grant online: visit www.portcoquitlam.ca/e-hog.

3. *PAY BY MAIL

Mail your cheque or money order to City of Port Coquitlam, 2580 Shaughnessy Street, Port Coquitlam BC V3C 2A8. See above for late-payment penalties in the event of postal delays.

4. *24-HOUR DROP OFF

Drop your cheque in the mail slot to the right of the main entrance to City Hall.

5. *PAY IN PERSON

Bring your payment to the Tax Office on the main floor of City Hall from Monday to Friday (excluding statutory holidays), 8:30 a.m.-4:30 p.m. *Extended hours June 27-July 4: 8 a.m.-5 p.m. (closed July 1-3).* Please be prepared to wait in line.

6. FOR NEXT YEAR

Consider joining our Pre-Authorized Payment Plan for property taxes and utilities. Info: Tax Office (604-927-5425) or visit www.portcoquitlam.ca/taxes.

* Cheques post-dated up to July 4, 2011 accepted.

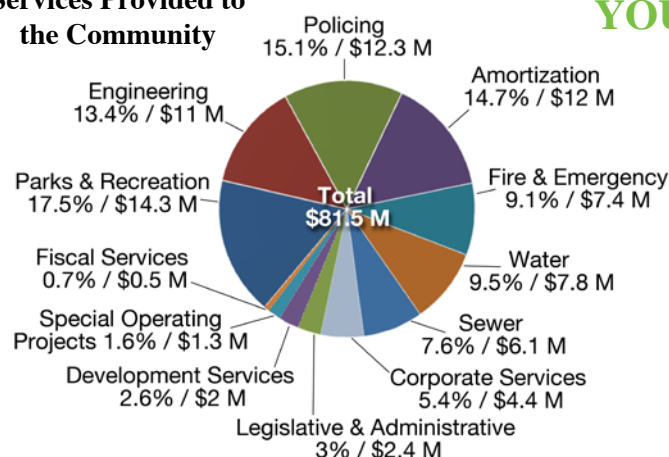
Credit Card Payments: The City of Port Coquitlam does not accept credit card payments for property taxes or utilities.



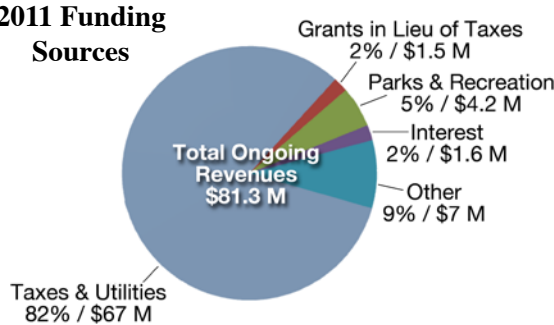
Your grant is just a click away
 Claim your Home Owner Grant online:
www.portcoquitlam.ca/e-hog

YOUR TAX DOLLARS AT WORK

Services Provided to the Community



2011 Funding Sources



Public input into 2012-2016 Financial Plan begins in July

The City continues to focus on building a strong long-term financial position by saving for future replacement of aging infrastructure, focusing on cost reductions where possible and limiting the number of new services and programs.

The new Vision 2020 Strategic Plan will serve as a guide to decision-making as the City begins to develop its 2012-2016 Financial Plan.

Public input is important as the City continually strives to meet the needs of the community. Resources required for service delivery are determined by knowing the services supported and setting the levels necessary to meet community demand. The

Financial Plan provides for these resources.

Public input will take many forms, beginning with an opportunity to comment at Council's Finance and Intergovernmental (FIG) Committee meeting in July (see below for details).

Where should tax dollars be spent? What services are valued by the community? Is there a need to increase or decrease service levels? What is infrastructure and how will this affect us in the future?

The meeting with follow-up feedback opportunities will be an opportunity to learn more about the City services, finances and pressures and to provide your input on where tax dollars should be spent.

The public's opportunity to comment begins at the FIG Committee meeting on July 14 at 4:30 p.m. (Please confirm the meeting time and date online at www.portcoquitlam.ca/calendar.)

All members of the public are welcome to this preliminary financial planning session. For more information, or if you are unable to attend but would like to comment, contact Rianna Lachance, Manager of Financial Planning, at 604-927-5443 or budget@portcoquitlam.ca.

The public is also invited to visit www.portcoquitlam.ca/budget to submit a comment to the Budget Suggestion Box or review the Financial Plan in more detail.



BRIAN NESS PHOTO

Access to downtown Port Coquitlam has improved since the opening of the Coast Meridian Overpass in March 2010.

City prepares to overhaul Master Transportation Plan

Public consultation will begin this fall for the City of Port Coquitlam's new Master Transportation Plan, a long-term strategy for the City's vehicle, transit, bicycle and pedestrian transportation systems.

Significant improvements to transportation and changes to traffic patterns and growth have taken place since the existing MTP was introduced in 2001.

To prepare for the new plan, the City has been observing traffic patterns over the last year, including the impact of new infrastructure such as the Coast Meridian Overpass, Pitt River Bridge, Golden Ears Bridge, David Avenue Connector and other regional improvements.

A report on the status of the City's road network shows traffic patterns have changed significantly since the CMO opened in March 2010, with declines in traffic in north-south traffic on some of the most congested

corridors and intersections (e.g. Oxford Street and Shaughnessy Street).

In the downtown area, traffic volume on Shaughnessy Street has reduced to approximately 1,000 vehicles per hour in the peak direction (well within the capacity of the Shaughnessy Street underpass), and the extreme delays and chronic congestion of the past have been eliminated. The level of service at the intersection of Shaughnessy Street and McAllister Avenue has improved from "failure" to "good."

There is also better use of the City's overall roadway network, as indicated by increases in traffic volumes along Coast Meridian Road, Kingsway Avenue and Broadway Street.

Opportunities for input into the new MTP will be publicized this fall. For information, visit www.portcoquitlam.ca/mtp or contact Manager of Transportation Dave Currie, curried@portcoquitlam.ca or 604-927-5205.

When lights and sirens approach, here's what to do

We all share the responsibility of knowing and practicing proper driving behaviours. One of the most important rules of the road deals with yielding the right-of-way to emergency vehicles.

The drivers of all emergency vehicles are thoroughly trained and tested. They are taught to drive with due regard for the safety of others. Their intent is to never force other drivers off the road. This supersedes a natural desire to get to the scene of an accident or fire by driving as fast as possible. Drivers of emergency vehicles know

they cannot help anyone if they don't arrive at the scene safely.

The general rule of thumb is that when drivers hear or see the lights and sirens of an emergency vehicle, they should try to move to the right, if possible. Emergency vehicles will usually try and move to the left.

Due to traffic conditions, it may be sometimes be necessary for emergency vehicles to travel in opposing lanes, against the flow of traffic. For this reason, it is very important for all vehicles

to respect responding emergency vehicles by moving to the right and/or stopping.

Can emergency personnel see your address?

If you call 9-1-1, emergency responders will be able to find your home more quickly if your address is plainly visible and complies with the size, colour and other terms of City bylaw #3562 (Sec. 11.2). The bylaw can be viewed at www.portcoquitlam.ca/fire along with other fire safety and prevention information.



MARY NESS PHOTO

Preparing for the fall election

Voters will head to the polls on Saturday, Nov. 19 to elect their local mayor, city councillors and school trustees.

Here are some dates to keep in mind:

- **Aug. 26:** Packages for prospective candidates available at Port Coquitlam City Hall.
- **Aug. 29:** Those not on the Province of BC Voters' List may register in person at Port Coquitlam City Hall after Aug. 29 (or at the polls on voting day).
- **Sept. 14:** Information session for prospective candidates (check website below for more details closer to event).

Visit www.portcoquitlam.ca/elections for more information about the Nov. 19 municipal election in Port Coquitlam.

Summer Bike Festival on July 23

Head to Lions Park on Saturday, July 23 to celebrate cycling in Port Coquitlam.

Set for 10 a.m. to 1 p.m., this free event will feature bike-themed displays and activities for cyclists of all ages. Plans include bike decorating, safety information, balloons and stickers, a tots riding course, a family bike rodeo and the "Tour de Lions Park."

Visitors will also get a chance to meet local road-racing team members, competitive youth BMX racers, the Shaughnessy Bike Park hosts, and the team of Little Sprockets and Sports of Cycling instructors.

Displays will include the Parks and Recreation Little Sprockets Bike Program, Cap's Westwood Cycle, Vancouver Area Cycling Coalition, Port Coquitlam



Engineering Division, Colony Farms Bicycle Tours and Rentals, Pitt Meadows BMX Association, San Remo Pizza, Port Coquitlam Community Police and Port Coquitlam Fire & Emergency Services Department.

Reporting bear sightings assists with City's response

Port Coquitlam residents who live in bear-prone areas are helping to keep bears away from their homes and neighbourhoods by following two key elements of the City's garbage regulations concerning bears:

LOCK IT UP: Secure your garbage and green carts in a wildlife-resistant enclosure (e.g. garage or shed) or with an approved wildlife-resistant lock.

SET IT OUT: Cart set-out times are between 5:30 and 7:30 a.m. on collection day.

More than 30 bear sightings have been reported in Port Coquitlam so far this spring. While that number is down compared to this time in 2011, any gains can quickly disappear if residents and businesses are not vigilant about securing all potential food sources for bears. One bear has already been killed this year near Deboville Slough after becoming habituated to human-related food sources.

Residents can help the City target its bear-response efforts by reporting all bear sightings to the Provincial Conservation Office's 24-hour hotline 1-877-952-RAPP. Information obtained from public bear reports helps the City evaluate its response and focus its resources where they will be most effective.

Visit www.portcoquitlam.ca/bears for information about the bear regulations in the City's Solid Waste Bylaw and other tips for keeping bears away.

Pride of PoCo Garden Awards

It's time for Port Coquitlam residents to show their civic pride and their appreciation of local gardeners' efforts to beautify our community. Nominations for the Pride of PoCo Garden Awards are now open and will continue until July 15.

Sponsored by the City of Port Coquitlam and the PoCo Garden Club, the Pride of PoCo Garden Awards recognize individuals and businesses that help make the city beautiful, and encourages citizens to take pride in our community and make improvements to their properties. Any local property is eligible for nomination, based on a wide variety of categories including residential, business, multi-family complex, balcony gardens, and new this year, backyard gardens.

Nomination forms are available at www.portcoquitlam.ca/gardenawards and all civic buildings. Submit nominations online, by email to millerd@portcoquitlam.ca, by fax to 604-927-5408, or to City Hall (2580 Shaughnessy St., Port Coquitlam, V3C 2A8).

The nomination deadline is Friday, July 15. Winners will be announced at the end of July and recognized at the Sept. 12 Council meeting.

PREVENT FIRES BY GRILLING SAFELY

Keep your family safe this summer by practising safe barbecuing behaviour:

- Never store combustible materials next to the barbecue.
- Make sure your barbecue is shut off and is completely cool before covering or storing it.
- Keep the inside of your grill and burner ports free of built-up grease, dust and debris.

Visit the Fire Safety section at www.portcoquitlam.ca/fire for more tips and information.

www.portcoquitlam.ca

The City's website is a comprehensive guide to City services, news, programs and activities, as well as time-saving online programs, including:

- PoCoMAP interactive mapping tool
- Community Calendar – City events, meetings and public input sessions
- Council meeting agendas and minutes
- Online Payments – renew dog and business licences
- Electronic Home Owner Grants – claim your annual grant online
- Service Requests, Complaints and Compliments – online form and department contact details

www.experienceit.ca

Browsing or registering for recreation programs is simple and convenient at our online registration site.

www.pocomotion.com

Provides resources and information to help you get healthy and active.

www.pocoyouth.com

Offers a range of information just for youth.

e-Updates

Sign up at www.portcoquitlam.ca/e-update for email newsletters with info about community events, input opportunities, programs and services.

How to stay connected!

Facebook and Twitter

Stay up-to-date by following our posts on Facebook (www.facebook.com/PortCoquitlam) and on Twitter (www.twitter.com/CityofPoCo). Our Facebook page also has info about events, services, programs, initiatives and web links.

