

## Hyde Creek Recreation Centre Squash and Racquetball Court Booking Procedure

Please respect our facility, our equipment, and above all our staff.

Court bookings may be made in person at Hyde Creek Recreation Centre or by calling 604-927-7946.

**Court bookings can be made one week in advance.**

Court bookings can be made on the hour of every hour that the facility is open to the public.

**Each user may book up to one session of one hour per day and not more than three sessions per week during peak hours (8-11am and 5-9pm).**

Unbooked courts are available on a first come, first served basis.

**If a booked court is not occupied within 15 MINUTES of the scheduled booking time, it becomes 'open' on a first come first served basis** and the user will be deemed to have “no showed”. After ten minutes, a waiting person is deemed booked once paid and the cashier has indicated that the court booking has been approved for that user(s).

Persons waiting to use a court must wait outside the court until the previous users have cleared the court. It is courteous to advise current users when their time is nearing an end, preferably 5 minutes to the hour. Please be respectful and notify the users only after a rally has ended.

**A user should inform the booking counter at least 24hrs in advance for any cancellation of a court booking.** A user who “fails to give sufficient notice”, or “no shows” for 2 times in one month, will lose their advanced booking privileges for the following month.